



REGISTRATION POLICY ONSITE AND ONLINE

Summit University Retreat in Vienna

August 14-17, 2023

- You are only registered when your total payment is received by us.
- If your payment is received by us AFTER the pre-registration period ended, you will be charged the full registration price. That is pre-registration price plus € 50.

CANCELLATION POLICY ONSITE AND ONLINE

Summit University Retreat in Vienna

August 14-17, 2023

- If you cancel your registration by Sunday August 6, you will receive 100% refund.
- If you cancel your registration after Sunday August 6, you will receive 0% refund. This includes no shows.

BOOKING POLICY EUROPAHAUS WIEN

Rooms and dinner

- Book your hotel room with breakfast directly with Europahaus hotel@europahauswien.at using code “Summit 2023” to receive the discounted price.
- Rooms are available until July 25. After this date we cannot guarantee availability.
- Book your dinners by August 6. Email to hotel@europahauswien.at.
- If you didn't book your dinners, you will not be able to have dinner in the restaurant of the hotel.



CANCELLATION POLICY EUROPAAHAUS WIEN

Rooms and dinner

- If you cancel your rooms at Europahaus Wien by August 6, you will not be charged.
- If you cancel your rooms at Europahaus Wien after August 6, you will be charged 100% of the costs of the room.
- If you cancel your dinners at Europahaus Wien by August 6, you will not be charged.
- If you cancel your dinners at Europahaus Wien after August 6, you will be charged 100% of the costs of the dinners.

BOOKING POLICY EXCURSION

August 18, 2023

- Book your participation of the excursion at the same time as your seminar registration.
- We must receive your payment by July 25 in order to reserve your space in the excursion.
- It is not possible to book the excursion on site.

CANCELLATION POLICY EXCURSION

August 18, 2023

- If you cancel your participation in the excursion after July 15, you receive 0% refund.

If you have any questions about this policy, we are happy to answer them at SU@SummitLighthouse.nl. Thank you for your cooperation.